Privacy Policy

We take your privacy very seriously. Below you will find our policy.

Effective Date: February 8th, 2026
Last Updated: February 8th, 2026

Notice for visitors outside the United States: Galya may process and store information in the United States and other countries where we or our service providers operate. Data protection laws in those countries may differ from those in your jurisdiction. By using the Service, you understand that your information may be transferred internationally and processed in those locations.

1. Introduction

At **Galya** ("Galya," "we," "us," or "our"), we value your privacy. This Privacy Policy explains how we collect, use, disclose, and protect information when you access or use our website, demo product, and related services (collectively, the "Service").

We may revise this Privacy Policy periodically. Material changes will be reflected by updating the "Last Updated" date above. Your continued use of the Service after changes become effective means you accept the updated Privacy Policy.

2. About Galya

Galya is building a **taste-driven personalization platform** that transforms inspiration signals (such as images, links, saved places, preferences, and other "taste" inputs) into structured recommendations and itineraries. Galya's Service may use machine learning and other AI methods to infer preferences and generate outputs ("Outputs"), such as suggested destinations, venues, routes, plans, or content.

3. Who this Policy Covers & Key Definitions

This Privacy Policy applies to information processed through the Service, including our website and demo.

"Visitors" means individuals who visit our website.
"Users" means individuals who use our demo or interactive features.
"Business Contacts" means individuals who contact us for sales, partnerships, press, or recruiting.

Key definitions:

- **"Input"** means information you submit into the Service (e.g., images, links, preferences, prompts, saved items, notes, or other signals).
- **"Output"** means recommendations, itineraries, results, or other content generated by the Service from Inputs.
- **"Account Data"** means data associated with an account (if enabled), such as (but not limited to) name and email.
- **"Usage Data"** means technical and activity data (e.g., log data, device info, interaction events).

4. What this Privacy Policy Covers (and What it Does Not)

This Privacy Policy covers Galya's processing of information collected through the Service.

This Privacy Policy does **not** cover:

- Third-party websites or services linked from Galya (e.g., booking platforms, maps, social platforms). Their privacy practices govern your use of those services.
- Any arrangements where Galya provides services to an enterprise customer under a separate written agreement (if applicable), which may have different privacy terms.

5. Information Galya Collects

A. Information You Provide

Depending on how you use the Service, we may collect:

- **Contact information** (e.g., name, email, phone number) when you sign up for a waitlist, request access, or contact us
- **Inputs** you submit to the demo (e.g., prompts, preferences, moodboards, images, links, saved items)
- **Feedback and communications** (e.g., messages, survey responses, support requests)

    Important: Please do not submit sensitive personal information (e.g., government ID numbers, medical information, financial account details) into the demo unless we explicitly request it.

B. Information Collected Automatically

We may automatically collect:

- **Log data** (IP address, approximate location inferred from IP, device type, browser, timestamps)
- **Usage data** (pages viewed, clicks, interactions, feature usage, performance diagnostics)

- **Cookie and similar technology data** (see Section 11)

C. Information from Third Parties

We may receive information from:

- **Analytics and security providers** (to help understand performance and prevent abuse)
- **Social sign-in providers** if we offer login via third parties (e.g., Google) (only if you choose to use it)

6. How Galya Uses Information

We use information for the following purposes:

To provide and operate the Service

- Generate Outputs from your Inputs
- Maintain and administer accounts (if enabled)
- Provide customer support and respond to inquiries

To improve and develop the Service

- Understand feature usage and performance
- Debug, test, and improve model behavior and user experience
- Build aggregated insights about how the Service is used (in a way intended to avoid identifying individuals)

For security and legal purposes

- Detect, prevent, and investigate abuse, fraud, or security incidents
- Comply with applicable laws and enforce our policies

For communications

- Send demo-related updates, onboarding messages, and important notices
- Send marketing communications if you opt in (you can opt out anytime)

7. AI, Model Behavior, and Training

Galya uses AI to process Inputs and generate Outputs.

Demo processing: Inputs may be processed to generate Outputs and to operate the Service.

Service improvement: We may use **de-identified and/or aggregated** information to improve the Service, including improving output quality and safety.

No guarantees: Outputs are generated algorithmically and may be inaccurate, incomplete, or not suitable for your needs. Do not rely on Outputs as professional advice.

8. How Galya Shares Information

We do **not** sell your personal information.

We may share information in the following limited circumstances:

Service providers

We share information with vendors who help us run the Service (e.g., hosting, analytics, customer support tooling, security monitoring). These providers are authorized to process information only to provide services to us.

Legal and safety

We may disclose information if required to comply with law, legal process, or valid governmental requests, or to protect rights, safety, and security of Galya, our Users, or others.

Business transfers

If we are involved in a merger, acquisition, financing, due diligence, reorganization, bankruptcy, or sale of assets, information may be transferred as part of that transaction.

With your direction or consent

We may share information when you ask us to or consent (for example, exporting an itinerary to a third-party service).

9. Data Retention

We retain information for as long as reasonably necessary to:

- Provide the Service and maintain accounts (if applicable)
- Improve the Service, conduct analytics, and keep records of business communications
- Comply with legal obligations and resolve disputes

Because this is a demo, we may delete Inputs and Outputs at any time, and we do not guarantee long-term storage.

10. Data Security

We use reasonable technical and organizational measures designed to protect information from unauthorized access, loss, misuse, alteration, or disclosure. However, no security system is perfect, and we cannot guarantee absolute security.

11. Cookies and Similar Technologies

Galya and our service providers may use cookies and similar technologies to:

- Operate the Service
- Understand usage and improve performance
- Remember preferences (where applicable)

You can usually control cookies through your browser settings. If you disable cookies, some parts of the Service may not function properly.

12. Your Choices and Rights

Depending on your location, you may have rights to:

- Request access to or a copy of your information
- Request correction or deletion
- Object to certain processing or withdraw consent where applicable

To exercise rights, contact us at: **concierge@galya-ai.com**.

We may need to verify your identity before completing certain requests.

13. Children's Privacy

The Service is not intended for children under 13 (or the age required in your jurisdiction to consent to data processing). We do not knowingly collect personal information from children.

14. International Visitors

Galya may process and store information in the United States and other jurisdictions. If you use the Service from outside the U.S., you understand that your information may be transferred, stored, and processed in those locations.

Where required, we take steps designed to provide appropriate safeguards for international transfers.

15. Contact

If you have questions about this Privacy Policy or our privacy practices, contact:

Galya
Attn: Privacy
Galya Travel AI, Inc.
543 Foxglove Lane
Wynnewood, PA 19096
concierge@galya-ai.com